

## Let's Talk: An Interpretation Toolkit for Service Providers Working with Immigrants in Ontario

### Directory of Interpretation Services Providers

Organization	Services Provided <sup>1</sup>	Fees? <sup>2</sup>	Payment Details	Translation Service (yes/no)	Translation Service Fees
<b>OLIS Agencies</b>					
Across Languages  515 Richmond London, ON N6A 5N4 (519) 642-7247 <a href="http://www.acrosslanguages.org">www.acrosslanguages.org</a>	-Face-To-Face  -Telephone	-Interpretation Services are free for VAW clients  -Contact agency for quote	---	Yes	Contact agency for quote
Barbra Schlifer Commemorative Clinic 489 College Street, Suite 503 Toronto, ON M6G 1A5 Telephone: 416.323.9149 Fax: 416.323.9107 TTY: 416.323.1361 <a href="http://www.schliferclinic.com">www.schliferclinic.com</a>	-Face-To-Face  -Telephone	-Interpretation Services are free for VAW clients  -\$45/hr (min 2 hrs)	Clients are invoiced. And clients pay using a credit card or cheque.	Yes	Rates vary by language, script, length of document, types of documents, etc
Immigrant Women Services Ottawa 219 Argyle Street, Suite 400 Ottawa, Ontario K2P 2H4	-Face-To-Face  -Telephone	-Interpretation Services are free for VAW clients  -\$45/hr (minimum 2	-Clients are invoiced. And clients pay using a credit card or	Yes	-20-25 cents/word  -Rates vary by language, script, length of

<sup>1</sup> The following list of interpretation services lists key services, and is not meant to be exhaustive. For an detailed and updated list of services, please contact the organization directly.

<sup>2</sup> Cost of interpretation services vary by region, travel distance, length of interpretation and type of language. The numbers available below represent a generic fee for services rendered for 2 hours and does not include additional/extra fees. For an accurate quote, we advise that you call the organization directly.



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<b>Tel:</b> (613) 729-3145 <b>Fax</b> (613) 729-9308 <a href="http://www.immigrantwomenservices.com">www.immigrantwomenservices.com</a>	-Message Relay	hrs)  -\$55/hr (minimum 2 hrs) in the evening	cheque.		document, types of documents, etc
Information Niagara 235 Martindale Road, Unit 10, St. Catharines, ON L2W 1A5 Telephone: 905-682-6611; 1-800-263-3695 Fax: 905-682-4314 <a href="http://www.informationniagara.com">www.informationniagara.com</a>	-Face-to-Face  -Telephone  -Message Relay	-Interpretation Services are free for VAW clients  -\$30/hr (minimum 2hrs)  -After hour cost is higher	-Clients are invoiced. And clients pay using a credit card or cheque.	No	N/A
Kitchener-Waterloo Multicultural Centre 102 King Street West Kitchener Ontario Canada N2G 1A6 Tel: (519) 745-2593 Fax: (519) 745-5857 <a href="http://kwmc.on.ca/">http://kwmc.on.ca/</a>	-Face-to-Face  -Telephone  -Message Relay  -Group Interpreting	-Services free for -VAW clients  -Non-profit agencies: \$30/hr (minimum 1 hr)  -Private companies: \$36/hr (min 1hr)  -Mileage extra	-Clients are invoiced. And clients pay using a credit card or cheque.	Yes	Rates vary by language, script, length of document, types of documents, etc



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Multicultural Council of Windsor & Essex County Downtown Office 245 Janette Ave Windsor, ON N9A 4Z2 P: 519-255-1127 F: 519-255-1435 East End Office 7651 Tecumseh Rd E Windsor, ON N8T 3H1 P: 519-255-1127 F: 519-948-3631	-Face-to-Face  -Telephone  -Message Relay	-Interpretation Services are free for VAW clients  -\$35/hour (minimum of 2 hrs)  -Mileage extra	-Clients are invoiced. And clients pay using a credit card or cheque.	Yes	-\$35/page or 18 cents/word if more than 200 words/page.  -Rates vary by language, script, length of document, types of documents, etc
Multilingual Community Interpreter Services 789 Don Mills Rd Suite 608 North York, Ontario M3C 1T5 Tel: (416) 426 7051 <a href="http://www.mcis.on.ca">www.mcis.on.ca</a>	-Face-to-Face  -Telephone  -Video-Conference  -Message Relay	Interpretation Services are free for VAW clients  \$25/hr (minimum 2 hrs)	-Clients are invoiced. And clients pay using a credit card or cheque.	Yes	-25 cents/word –But, rates vary by language, script, length of document, types of documents, etc
Quinte United Immigrant Services 41 Octavia St Belleville, ON K8P 3P1 Telephone: (613) 968-7723 Fax: (613) 968-2597 <a href="http://www.quis-immigration.org">www.quis-immigration.org</a>	-Face-to-Face  -Telephone  -Message Relay	-Interpretation Services are free for VAW clients  -Interpretation cost quoted on a case-by-case basis	-Clients are invoiced. And clients pay using a credit card or cheque.	Yes	-Clients quoted on a case-by-case basis.  -Rates vary by language, script, length of document, types of documents, etc



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Thunder Bay Multicultural Association 17 Court St N Thunder Bay, ON P7A 4T4 Tel: (807) 345-0551 Fax: (807) 345-0173 <a href="http://www.thunderbay.org">www.thunderbay.org</a>	-Face-to-Face  -Telephone  -Video-Conference  -Message Relay	-Interpretation Services are free for VAW clients  -Individuals: \$30/hr (minimum 2 hrs)  -Private corporations: \$40/hr (minimum 2 hrs)	-Clients are invoiced. And clients pay by cash or cheque.	Yes	-\$40/45 per page  -But, rates vary by language, script, length of document, types of documents, etc
<b>Other Non-Profit Agencies</b>					
Centre for Education and Training 190 Robert Speck Parkway Mississauga, ON, Canada L4Z 3K3 Phone: (905) 949-0049 Fax: (905) 949-6004 <a href="http://www.tcet.com">www.tcet.com</a>	-Face-to-Face  -Telephone  -Online  -Message Relay	Contact agency for quote	Contact agency for information	Yes	Rates vary by language, script, length of document, types of documents, layers of verification/editing, distribution format, etc



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Organization	Services Provided <sup>1</sup>	Fees? <sup>2</sup>	Payment Details	Translation Service (yes/no)	Translation Service Fees
Cultural Interpretation Services for Our Communities (Ottawa) 44 Eccles Street, Suite 100 Ottawa, Ontario K1R 6S4 By Phone: 613-237-0502 613-261-7834 (off hour) By Fax: 613-237-5293 <a href="http://www.cisoc.net">www.cisoc.net</a>	-Face-to-Face -Telephone -Video-Conference -Message Relay	Contact agency for quote	Contact agency	Yes	Contact agency for quote
Access Alliance Multicultural Health and Community Services 340 College Street West Suite 500 Toronto, ON M5T 3A9 tel: 416-324-2731 fax: 416-324-9198 <a href="http://www.aais.ca">www.aais.ca</a>	-Face-to-Face -Telephone -Video-Conference -Message Relay -Audio/video recording (dubbing)	-\$50/hr (minimum of 2 hrs) -15 min minimum for telephone interpreting	-Clients are invoiced. And clients pay using a credit card or cheque.	Yes	-32-40 cents/word -Rates vary by language, script, length of document, types of documents, etc



Organization	Services Provided <sup>1</sup>	Fees? <sup>2</sup>	Payment Details	Translation Service (yes/no)	Translation Service Fees
RivInt Services for Immigrants and Refugees (GTA) 1280 Finch Ave West. # 301 North York, ON M3J 3K6 Tel: 416 663-2978 x227 Fax: 416 663-1232 <a href="http://www.rivint.ca">www.rivint.ca</a>	-Face-to-Face - Telephone/conference -Message Relay	Contact agency for quote	Contact agency	Yes	Contact agency for quote

